

O I P E
APR 23 2004
PATENT & TRADEMARK OFFICE
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/702,524
Filed: October 31, 2000
Inventor:
ROBERT A. YENNACO

Title: **METHOD AND
APPARATUS FOR
PROVIDING
COMPUTER-BASED
HELP**

§ Examiner: Thai, Coung T.
§ Group/Art Unit: 2173
§ Atty. Dkt. No: 5681-85700

§
§ I hereby certify that this correspondence is being deposited with
§ the United States Postal Service with sufficient postage as first
§ class mail in an envelope addressed to Commissioner for
§ Patents, Mail Stop RCE, P.O. Box 1450, Alexandria, VA 22313-
§ 1450, on the date indicated below.

Robert C. Kowert

Printed Name



April 20, 2004

Signature

RECEIVED

APR 28 2004

Technology Center 2100

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This paper is accompanying the Request for Continued Examination being filed herewith.

Please amend the case as listed below.